



# USG Powerscape Fiberock® Aqua-Tough™

10 Year Warranty

USG Interiors Pacific Ltd (USG Australasia) is a wholly owned subsidiary of the USG Corporation in Chicago, USA. USG was incorporated in 1902, invented the paper faced plasterboard sheet and is one of the largest manufacturers of plasterboard systems worldwide. Our Fiberock brand gypsum fibreboard range is an evolution from traditional plasterboard.

**What Is Covered ?**

Product faults or defects

USG Australasia warrants that USG Powerscape Fiberock Aqua-Tough products will comply with the manufacturer's specifications for a period of ten (10) years from date of installation, subject to conditions set out below.

This Warranty only applies where the Fiberock product(s) have been installed and maintained in accordance with the manufacturer's instructions and are not exposed to harmful loads, corrosive conditions or to conditions for which the product was not designed/intended.

**What Is Not Covered ?**

USG Fiberock is warranted, subject to use under normal conditions. USG shall not be responsible for any loss resulting from any of the following:

- Application practices not in accordance with USG's most recently printed instructions and specifications
- Products damaged during delivery and while stored at the job site
- Failure of the owner to maintain the building with reasonable care
- Materials or components not supplied by USG.
- Normal wear and tear, or if any repair or replacement work has been undertaken without the express consent of USG in writing
- Abnormal conditions including abuse, neglect, catastrophe and intermittent or prolonged exposure to water, other elements of nature, or an act of God
- Incidental or consequential damages, directly or indirectly sustained, or loss including without limitation any loss of profits

**Other Legal Rights**

This Warranty is not part of a contract between USG Australasia and the building owner. USG shall not be bound by any unauthorised warranty given by the seller of the products or the contractor.

This Warranty is in addition to any right you may have under the Competition and Consumer Act 2010, or similar legislation in your jurisdiction.

Any provision of this Warranty that is illegal, void, or unenforceable will be ineffective to the extent only of such illegality, voidness, or unenforceability and otherwise will not invalidate any other provision of this Warranty.

**What Will USG Do ?**

Subject to any requirements imposed by law, if Fiberock products do not comply with the manufacturer's specifications ("defect"), USG will, at its option, repair the defect, replace the Fiberock affected by the defect or refund the purchase price, provided conditions of this Warranty are met.

You must allow USG and its employees or agents to have access to the premises at any reasonable time to conduct investigations in relation to any claim under this Warranty

**How Do I Get Service ?**

Any claim shall be deemed waived unless made in writing to us within the Warranty period, including a brief description of the problem, within thirty (30) days from the date the problem was, or by reasonable inspection should have been discovered. Photographs and videotape of the problem are often very helpful. Please also include sales receipts, invoice or other evidence indicating the date of installation and send them to us at the relevant address below.

**This Warranty supersedes all previous Warranties**